Telehealth Tablets Policy

Policy Objective:
In order to provide greater access to preventive care in our community, the Cambridge Memorial Library has partnered with Marion County Health to provide a telehealth tablet for patrons. This service is intended for any preventive health need, including screenings, checkups, and talk therapy, not for communicable illness or emergencies.

Scheduling:
Patrons are encouraged to call the library to book the tablet but are asked not to share the specific purpose of their visit.

At the time of the visit, patrons will need to check in with their first name at the circulation desk in order to be given the tablet and to discuss the best place for privacy for the patron. At the end of each visit, patrons should hand the tablet back to the circulation desk for cleaning and charging. In order to safeguard against theft, patrons will be asked to leave a driver's licence, keys, or other item at the desk to be returned in exchange for the tablet.

Telehealth Space:
A telehealth space will be provided using the library's telehealth tablet or the patron's device. Patrons are encouraged to use discretion with their volume as it is adjacent to a public area.

Confidentiality:
No personal health data will be shared by using this service. The library staff will only collect names in order to schedule a visit. Although staff may help users get initially set up on the tablet, to ensure confidentiality, staff will then encourage users to independently enter and manage their personal health information directly within secure applications. Library staff are not medical professionals and cannot give health advice or assist with personal health information.

Adopted: October 12, 2026